

IT EQUIPMENT & PERIPHERALS

RFP ORNL-2020-1003

ATTACHMENT F

STATEMENT OF WORK

6/15/2020

- (a) This scope is for information technology (IT) equipment, such as: peripherals, accessories, consumer electronics, data storage, HPC racks and components in (equipment, supplies, and certain services), as ordered during the term of this Agreement in accordance with the terms and conditions of the Agreement.

Per attachment A, Seller shall provide pricing information in regard to IT manufacturers that they are authorized distributor / reseller for in accordance to this statement of work. Some IT manufacturers (but not all) that ICPT sites use for example are:

Cray, Adobe, Pure Storage. Microsoft, Dell, HP, Boxx Technologies, Apple, Cannon, and Mellanox Technologies, etc. Seller should provide all IT manufacturers that they are authorized distributor / reseller for on Attachment A along with the proposed discount schedule to be evaluated and considered for potential award.

- (b) All pricing is to include shipping and delivery to specific individual sites within the ICPT community.
- (c) Seller will provide the promised delivery date for all items based on individual sites guidelines. Individual sites will monitor the performance of Seller including but not limited to: on-time delivery, quality of items provided and the Sellers catalog or method of ordering, and customer service provided.
- (d) Seller is expected to make delivery within the time specified based on individual sites guidelines within the ICPT community. Seller is expected to maintain a minimum score of 95% for all delivered line items received within the stated Promised Delivery Date based on ICPT sites guidelines.
- (e) Seller shall provide a 'best in class' electronic shopping catalog (e-catalog) platform that can easily be deployed at each Contractors site. Sellers e-catalog platform shall consist of standard commercial capabilities like, but not limited to, proper discounted pricing, promised delivery date, item pictures and sufficient description details, the ability to return shopping cart information to the Contractors ERP system, the ability to block items and groups (i.e., based on keywords, UNSPSC, etc.) and the routinely maintained to ensure proper updates are pushed for maximizing catalog capabilities and user experience.